Sedbergh Primary School

Long Lane, Sedbergh, Cumbria, LA10 5AL
Telephone: **(015396) 20510** Fax: **(015396) 22151**
Email: **admin@sedbergh-pri.cumbria.sch.uk**
Web: **www.sedberghprimary.org.uk**

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Dear parents/carers,

We are pleased to let you know that we are ready to launch our new school App. You can now download the app for free using the links on our website. The easiest way being to open our website on your smart device and then click on the links as directed. You will be guided through the process.

However, here are the web links to use if you don't have access to our website;

Apple- https://parentapps-email.co.uk/p/4I30-26G/sedbergh

Google- https://play.google.com/store/apps/details?id=com.app_sedbergh.layout

On an apple device once installed you will need to 'trust' the app before it works. To do this;

1. Open the 'Settings' tab.
2. Tap 'General'
3. Scroll down and tap 'Device Management'
4. Tap 'PARENT APPS Inc'
5. Finally, tap 'Trust App'

Username: sedbergh
Password: parent

Please also make sure you complete the Register form the first time you log in to the app.

The app provides instant access to term dates, events, newsletters, booking forms, links to the school website, absence form and many more features.

We will also be using the app to send out push notifications. These are messages that are sent directly to all those parents that have downloaded the app. As push notifications are free for us to send this has replaced our text messaging service. However, you may still receive occasional text messages from school.

IMPORTANT
If you own an iPhone, when you download the app for the first time it will ask the following questions.

Offline Caching, Location and Enable Push Notifications

1. Offline Caching please select **Yes.**

2. Allow access to your location. This is a standard Apple request. We by no means know or have access to anyone's location but you need to select **Yes** in order to receive push notifications from the school.

3. The next message is to then enable push notifications. This is important that you select **NOTIFY ME**.

4. The last message will say "The school will like to send you Notifications" please press **OK.**

Android Permissions
On some Android handsets the app requests permission to access the devices contacts and photos. This permission is required to access the contact and photo **FUNCTION** and not the actual contacts or stored photos on the device. Access to the contact function is needed in order to share the app via text message, whatsapp or email, as the app then needs to access the contact function to allow it to be shared.

Access to the photos function is needed should you need to upload and return any documents that require a signature to the school.

Neither the school or Parentapps have access to anyone's personal information and it's purely a permission that is needed in order for the app to function properly on an Android device. These permissions are now becoming more common with a lot of Android apps and the Amazon app used by millions requests these same permissions and a lot more. If anyone has any questions then please feel free to contact the school or Parentapps on info@parentapps.co.uk

Naturally, there will be some ironing out to do as people get used to this new way of working but I hope that using the app will improve the communication between us and reduce the amount of paper we use in school. Please do not hesitate to catch me if you want to talk through any concerns or queries that you have about the app.

Regards,

Matt Towe